# VARIETY WHOLESALERS, INC.

### PO SEND METHOD CHOICE #3

# EMAIL (one recipient) MAIN recipient

www.rosesdiscountstores.com https://www.rosesdiscountstores.com/edi-index

The MAIN recipient is considered by VARIETY to be responsible for submitting the PO for processing.

# DO NOT REPLY REQUESTS OR INQUIRIES TO: <a href="mailto:orders@vwstore.com">orders@vwstores.com</a> is not monitored for replies/vendor issues.

THE BODY OF <u>EACH</u> EMAIL includes EDI contact information and traffic/shipping advice and contact information.

<u>EACH</u> PO contains VARIETY merchandising contact information included in a section of the attached PO document's heading.

#### **URGENT ISSUES - WHO TO CALL?**

PO CONTENT CHANGE/RESEND (i.e.- dates, prices, add/remove items) – contact VARIETY merchandising associate, email or phone.

LABELS for items (including FINELINE) – reference your VARIETY merchandising associate, email or phone.

VARIETY sends FINELINE our order data updates – daily at 7am EST.

CORPORATE RECEPTIONIST - 252-430-2600.

**SHIPPING ADVICE** (routing, pickups) – **HUB GROUP** (prior UNYSON), **website** <u>hubconnect.hubgroup.com</u> 866-722-0291 or email <u>varietywholesalers@myhubgroup.com</u>.

VARIETY sends HUBGROUP our order data updates – weekdays and SUN at 12:00pm & 11:45pm EST.

NC APPOINTMENTS (Henderson, NC appointments) - 252-430-2503 or email appointments@vwstores.com.

GA APPOINTMENTS (Newnan, GA appointments) - 770-304-1223 or email ngaappointments@vwstores.com.

PAYMENTS/general INVOICE questions/DISCOUNT-ALLOWANCE INQUIRIES - 252-430-2172, Accounts Payable management.

FREIGHT BILLS - 252-430-2464 / thedgepeth@vwstores.com - Tim Hedgepeth; or 252-430-2465 / spenny@vwstores.com - Sonya Penny. EDI in general, EDI purchase orders, or PO SEND METHOD CHANGES - Lisa Cooper; lcooper@vwstores.com or 252-430-2303.

EMAIL recipient changes or EDI 810 invoices - Lee Anne Baity; Ibaity@vwstores.com or 252-430-2183 (TUE / WED / THU)

#### MULTIPLE SENDS OF THE SAME PO ARE POSSIBLE AND PROBABLE. PO send occurrences can be from:

- > VARIETY merchandising staff sending POs manually via scans or faxes (outside of our system's control/tracking).
- > PO changes system RE-releases will generate 'changed' copies to send respectively (read below-HOW TO AVOID...).

## VARIETY'S PO NUMBERS ARE UNIQUE. Please do not duplicate or double-ship.

Reference Below:

\*MAIN EMAIL = EMAIL to MAIN recipient from orders@vwstores.com with PO attachment (attachment type default, .pdf; .txt is available)
\*RE-release = PO change: When a VARIETY PO CONTENT CHANGE is needed – our purchasing system mandates the buyer to re-open the PO, make the change and RE-release the PO. Our RE-release 'default' settings will generate additional copies of the same PO.
ONE VARIETY PO = one EMAIL (with PO as an attachment – document type can be .pdf or .txt'; default is .pdf).
EMAILS (with PO attachment) are generated and sent 'real-time' – at the time the purchase order is released from VARIETY's purchasing system.
PRINT THE PO – Open the attachment, select/click print options. (.pdf, ADOBE software required).

## PO SEND METHOD #3:

#### Any release of a purchase order from VARIETY's purchasing systems, the following occurs:

• \*MAIN EMAIL – a \*MAIN EMAIL is generated and sent to the vendor's \*MAIN EMAIL recipient from orders@vwstores.com with a read-receipt-reply request. PO is attachment to the EMAIL.

Note: The MAIN recipient is considered by VARIETY to be responsible for submitting the PO for processing.

#### **ABOUT THE VARIETY PO ATTACHMENT:**

CAUTION! - when receiving multiple purchase orders! Each .pdf attachment generated has the same name, poviaemail.pdf. Be wary of saving/naming/sharing/overwriting these document(s).

#### **ABOUT the READ-REPLY:**

We require a read-reply-receipt to our orders@vwstores.com.

- The read-reply-receipt is our indicator that the emailed PO was received/confirmed by the vendor.
- > Our PO's via EMAIL are sent with a read-receipt-reply request.
- No 'text in' or 'attachment to' the reply is necessary.
- Leave our 'Subject' text intact (our system CROSS-REFERENCES read-replies).
- Replies should always include VARIETY's purchase order number (already in 'Subject' text).
- Answer 'YES' to "sender requests reply" pop-up question/window (if any).
- A MANUAL REPLY is acceptable; open the email, click 'REPLY', then click 'SEND'.
- > Opening EMAIL via a cell phone can produce un-predictable 'reply' results.

Note: In newer versions of OUTLOOK, when the EMAIL is opened, a 'read-reply' is automatically sent.

**HOW TO AVOID MULTIPLE SENDS OF THE SAME PO:** When you request the PO change, inform your VARIETY merchandising contact '**NO RESEND**' - for the PO change resend option.

VW-EMLPOSM3 Author: Lisa Cooper